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## FATHOM Offers Specialized On-Site Managed Services For Additive Manufacturing Equipment

### *3D Printing Expert Augments Its Customers' In-House Digital Fabrication Operations*

**Oakland, California—March 23, 2017**—FATHOM, an advanced manufacturer of prototypes and production parts with an expertise in 3D printing, announced recently its expanded offering of on-site managed services that enhance a company's in-house 3D printer and additive manufacturing equipment operations. This comprehensive and customizable staffing approach allows machine owners to maximize investments with highly trained experts who accelerate implementation, streamline workflow, and decrease downtime.

“At FATHOM, it is our goal to help companies across all industries adapt additive technologies to their product development processes and manufacturing applications,” said Michelle Mihevc, Co-Founder and Principal at FATHOM. “Our on-site managed services program further enables our customers to optimize the many advantages of 3D printing and additive manufacturing.”

By leveraging on-site managed services with FATHOM, businesses can immediately realize the benefits of equipment ownership without having to dedicate internal resources to on-board training and hands-on operations. With every managed service program being customized to fit the unique production needs of each company, organizations receive only the specific services that they require.

“The FATHOM team works with many large-scale customers whose needs are highly application-specific,” said Dylan Oliver, General Manager at FATHOM in Seattle. “With on-site managed services, these customers are 3D printing exactly what they want, when they want, where they want. Whether you’re setting up a new shop, aiming to conserve human resources, or just looking to bring a FATHOM expert in-house, our on-site managed services are an adaptable solution to any environment.”

Program options include, but are not limited to, order intake and management, inventory and production management, pre- to post-processing operations, preventive maintenance, basic 3D CAD support, and operation of other basic shop tools/equipment.

FATHOM has been selling and supporting enterprise 3D printing systems since 2008. Four years later, co-founders Rich Stump and Michelle Mihevc opened a full-service additive manufacturing production center with an expertise in blending foundational manufacturing technologies with 3D printing and additive-based fabrication. Its Seattle-based 3D printing facility opened in 2013.

“We aim to anticipate and surpass customer needs as often as possible, and it became clear that this is a program whose value to clients is increasing,” said Rich Spott, Director of Support Operations at FATHOM in Oakland. “The support team at FATHOM is highly rated by its customers and we are proud to further expand the unique combination of products and services we offer to some of the most innovative companies in the world.”

Learn more about [FATHOM's On-Site Managed Services](#) program. To follow more FATHOM developments, get updates on [Twitter](#), [Facebook](#), [YouTube](#), and [Instagram](#).

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### About FATHOM

FATHOM is driven by advanced technologies that enhance and accelerate today's product development process—we change the way products are designed and manufactured by helping designers and engineers make the unmakeable. Innovatively compressing industry standard lead-times, FATHOM uniquely blends additive technologies and materials with legacy manufacturing methods to help companies put satellites into orbit, electric cars on freeways, and a variety of devices into people's hands and homes.

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